

Saint Francis Medical Center Joint Replacement Center

A Quality Program with Quality Outcomes

Patients Served Fiscal Year 2008:

Total patients served: 291
Total Hip Replacement: 62
Total Knee Replacement: 229

Average Length of Stay

Total Hip Replacement: 3.4 days
Total Knee Replacement: 3.4 days

A top priority - satisfied patients

2008 Patient Satisfaction Scores*

- Nurses listening carefully to patients - 94th percentile
- Clear communication by nurses - 95th percentile
- Doctors listening carefully to patients - 99th percentile
- Clear communication by doctors - 98th percentile
- Overall Rating of Joint Camp - 94th percentile
- Overall rating of Saint Francis Medical Center - 91st percentile

*Patient Satisfaction scores compiled by Healthstream and reflect the ranking of Saint Francis compared with all Healthstream client hospitals of comparable size and patient volume.



Excellence every day - Safe care for every patient

Surgical Site Infection (SSI) rates for Joint Camp patients (hip replacement and knee replacement combined)

- July 2008 - April 2009: 0.38% or 1 of 261 cases
- July 2007 - June 2008: 0.34% or 1 of 291 cases
- July 2006 - June 2007: 0.64% or 2 of 308 cases
- July 2005 - June 2006: 0.63% or 2 of 317 cases

Pain Management - more to offer than ever before

- Continuous femoral block infusions have reduced patient-controlled narcotic use by more than 66%. Patients report less pain and higher satisfaction with pain control following surgery.
- The Saint Francis Anesthesia Department includes five physicians and four certified nurse anesthetists. They are the key to our pain management program and are responsive, attentive and at the leading edge of anesthesia delivery and pain management.



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Saint Francis Medical Center
JOINT REPLACEMENT CENTER

Well beyond healthcare.™